Each student is provided with a Johnson College username and password so that they may log into the computer network. The first screen a student will see is the “Welcome to Windows” window.

Before you can enter your user ID and password, you will need to press the Ctrl-Alt-Delete keys simultaneously.
Once the Ctrl-Alt-Delete keys are pressed, you will then be able to enter your user ID and password. Please be aware that the “Log on to:” option **must** have “JOHNSON” selected in order to log into the system.

![Log On to Windows](image)

**QUESTIONS & SUPPORT**

In the case of a technical problem or support question you may contact the Helpdesk via e-mail ([helpdesk@johnson.edu](mailto:helpdesk@johnson.edu)) or call (570) 702-8986.